



## Advocacy Outcomes Logic Model

This combined model provides a clear, plain-language overview of how the Network's activities lead to meaningful consumer outcomes. It includes a simple organisational logic model for advocacy outcomes tailored to our systemic advocacy, policy influence and lived experience leadership.

### 1. Inputs

- Lived experience leadership and expertise.
- Staff team.
- Consumer Representatives and other volunteer groups.
- Funding.
- Partnerships (ACT Government, NGOs, territory and national peaks).
- Training programs and internal systems.

### 2. Activities

- Consumer representation on committees.
- Policy submissions and consultation processes.
- Peer and community education programs.
- Volunteer engagement through reference and advisory groups.
- Communication and sector engagement.
- Lived experience advocacy and leadership development.

### 3. Outputs

- Number of Consumer Representatives supported.
- Number of committees/forums attended.
- Policy submissions produced.
- Education sessions delivered.
- Engagement events, forums and consultations.
- Partnerships strengthened.

### 4. Short Term Outcomes

- Increased consumer awareness of participation opportunities.
- Better quality policy input informed by lived experience.

- Increased confidence and skills in Consumer Representatives.
- Stronger connections between consumers and the Network.

## 5. Medium Term Outcomes

- Improved quality of policy decision making.
- More inclusive service design informed by lived experience.
- Stronger consumer leadership pathways in the ACT.
- Increased organisational influence in sector discussions.

## 6. Long Term Impact

- A mental health system shaped by consumers and lived experience leadership.
- Policies, services and reforms that reflect consumer needs and rights.
- Increased community wellbeing through systemic change.

## 7. Advocacy Outcomes

This section complements the logic model by defining what successful advocacy looks like at the Network and how we can demonstrate influence in the ACT mental health system.

### 7.1 Advocacy Outcome Domains

- Policy Influence – the Network input shapes and strengthens ACT and national policy.
- System Reform – Lived experience contributes to improved systems, models of care and service responses.
- Consumer Leadership – Consumers are recognised leaders in decisions and reforms.
- Visibility & Voice – Consumer issues are elevated in public and government discourse.

### 7.2 Examples of Advocacy Indicators

- Government requests Network input on policies or reforms.
- Network recommendations incorporated into final policies or strategies.
- Committees increase representation or participation opportunities for lived experience.
- Media or public recognition of Network positions.
- Evidence of improved service processes following input from Consumer Representatives.

### 7.3 Evidence Sources

- Meeting minutes and committee reports.
- Policy consultation summaries.
- “You said, we did” style feedback loops.
- Email correspondence with government or partners.
- Changes in service or policy documentation.

#### 7.4 Advocacy Success Examples

- Consumer Representatives providing input that results in service practice changes.
- ACT Government incorporating lived experience advice in policy drafts.
- Co-designed training influencing sector understanding of lived experience decision-making and leadership.
- Consumer Advisory Group and Affinity Group insights shaping national project recommendations.