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Jaime Locke  
Acting Business Coordinator  
MHJHADS  
Canberra Health Services

[CHS.HSSU@act.gov.au](mailto:CHS.HSSU@act.gov.au)  
[CHSEDMHJHADS@act.gov.au](mailto:CHSEDMHJHADS@act.gov.au)

Dear Jaime

**Review of Canberra Health Services Consultation Paper: Transition of North Canberra Hospital (NCH) Mental Health Services to Mental Health Justice Health and Alcohol and Drugs Services (MHJHADS)**

This letter has been prepared by the ACT Mental Health Consumer Network (the Network) in response to the invitation from Canberra Health Services (CHS). It incorporates partial feedback received from consumers in relation to the CHS Consultation Paper: Transition of NCH Mental Health Services to MHJHADS Services (the Paper). The Network welcomes the invitation to provide feedback on the Paper.

Consumer feedback on the Paper was limited. Consumers approved of CHS's commitment to undertaking this transition without changes to mental health service provision at NCH. However, consumers also noted that the Paper outlined the changes to reporting structures and FTE workloads without providing sufficient context about how these changes will impact staff to consumer ratios in the affected areas. For instance, the Paper states that "5.4FTE allied health staff who currently

provide care within the NCH mental health services are transferred to [the] Acacia cost centre". Without contextualising information about this transfer, consumers were unable to assess and provide feedback on this change. Providing such information would address this issue.

If you have any questions or concerns regarding this feedback, please do not hesitate to contact us on (02) 6230 5796 or [executive@actmhc.org.au](mailto:executive@actmhc.org.au).

Thank you once again for the opportunity to provide feedback on the Procedure. We look forward to providing further consumer feedback once the structural concerns have been resolved.

Yours sincerely



Dalane Drexler  
Chief Executive Officer